

INSURANCE BUSINESS PROCESS OUTSOURCING

Insurance-focused BPO with AI-assisted workflows that improve efficiency, reduce costs, and scale operations.

Key Features

- **Insurance Industry Expertise**
Experienced teams supporting insurance workflows, systems, and compliance requirements.
- **AI-Assisted Operations**
AI-enabled workflows help streamline repetitive tasks and improve processing consistency.
- **End-to-End Support**
Policy administration, claims, loss control, billing, documents, customer service, and QA.
- **Scalable Support**
Flexible resources that adjust to workload demands and business needs.
- **Quality & Security**
Documented processes, AI-assisted QA, SOC 2 Type 2 and ISO 27001 certified operations.

KEY RESULTS

- **50%+ Cost Savings**
- **24/7 Operational Support**
- **Faster Turnaround**
- **Scalable Capacity**
- **AI-Assisted Workflows**
- **Consistent Quality**

Service Offerings

- **Operational Efficiency**
Streamline repetitive work and improve turnaround times with specialized teams and AI-assisted workflows.
- **Cost Reduction**
Reduce staffing and operational overhead while maintaining consistent service quality.
- **Scalable Growth**
Increase capacity, manage higher volumes, and keep internal teams focused on strategic priorities.

INSURANCE SERVICES

- **Policy Administration**
- **Claims Processing**
- **Loss Control & Underwriting**
- **COI & Document Services**
- **Billing & Collections**
- **Customer Service**
- **Data Entry & Order Management**
- **AI-Powered QA & Reporting**

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www.boost-usa.com



Questions? Let's Talk.

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