

TERRITORY MANAGER

Work Assignment & Management

- Inspection assignment across available inspectors
- Optimized scheduling for faster turnaround
- Real-time work tracking
- SLA compliance monitoring

Work Quality Monitoring

- Quality review of inspection reports
- Root-cause analysis on delays
- KPI tracking by inspector
- Performance feedback
- Trend identification across territory

On-Time Delivery Assurance

- Deadline monitoring and alerts
- Early intervention on delays
- Bottleneck resolution
- SLA compliance
- Escalation protocols

Negotiation Support

- Cost and performance tracking
- Negotiation data analysis
- Lower-cost resource recommendations
- Profitability monitoring
- Pricing comparison by inspector

Network Capacity Management

- Capacity assessment
- Workload surge recommendations
- Resource optimization
- Balanced work distribution
- Utilization reporting

Inspector Performance Review

- Underperformance identification
- Quality standard flagging
- Recruitment and onboarding support
- Network quality maintenance
- Replacement recommendations

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