

# Customer Service & Email Support



# 24/7 Multichannel Support

- Real-time assistance
- Multilingual support
- Escalation management
- Post-interaction updates

## **Documentation & CRM Updates**

- Real-time CRM entry
- Detailed interaction logs
- Customer history maintenance
- Status report generation

# **Escalation Management**

- End-to-end case tracking
- Root cause analysis
- Compliance monitoring
- Escalation mapping

### **Customer Outreach**

- Inbound & Outbound call/email
- Feedback collection
- Appointment scheduling
- Reminder notifications

Visit our website for more information or to schedule a conversation.

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